

Thredbo Ski Patrol Association, Inc



Sundowner Booking Conditions

Sundowner Winter Booking Officer: Monika Sitkowski

T: 0404 010 420 (voicemail available for messages)

E: sundownerbookings@thredboskipatrol.org.au

INTRODUCTION

The purpose of Sundowner Lodge is to assist in providing accommodation to members of the TSPA to support volunteer rescue and first aid services to the public at Thredbo. In order to obtain accommodation, it is necessary to arrange a booking as set out below.

The lodge is a limited resource and may not be able to meet the accommodation requirements of all concerned. The earlier that a booking is made and paid for, the more likely it is that accommodation requirements may be met.

All persons using the Lodge should be aware of, and adhere to, these Lodge Rules and exercise a considerate code of conduct to enjoy the social amenity for the benefit of all guests. For further clarification regarding these Lodge Rules, please contact either the Booking Officer or the Committee Person.

Booking Officer: sundownerbookings@thredboskipatrol.org.au

Committee Person: committeeperson@thredboskipatrol.org.au

DEFINED TERMS

- **Patroller:** any person currently registered with TSPA as an active registered or probationary patroller.
- **Trainee:** any person currently registered with the TSPA as a trainee patroller.
- **Family:** any person who is a spouse, partner, boyfriend, girlfriend or dependent of a Patroller who is aged 21 years or under (including full-time students).
- **Guest:** any other person other than a Patroller, Family or Trainee, including family of trainees and inactive members.
- **Child:** any person aged between 5 and 16 years (children aged 4 and below free).
- **Winter Season:** means the period starting from the start of the Opening Weekend in June to the end of the Closing Weekend in October.
- **Summer Season:** means the period starting from the end of the Closing Weekend in October to start of the Opening Weekend in June.
- **Best Fit Basis:** means the process of maximising the number of beds available to patrollers, trainees and family.
- **Rostered Week:** a Patroller booking seven (7) consecutive days of accommodation starting on a Sunday night. Please note Patrollers without **Family** (refer to above) may book a maximum of 9 consecutive nights.
- **Patrollers/Training Week:** the week preceding the Trainee exam weekend of August, commencing on Sunday night. Only available to Patrollers, Trainers, Examiners and Trainees committed to take the exam.

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NOTES

- Patrollers, trainees and families of patrollers will be catered for on a “best fit basis” when not on a rostered week.
- Guests’ bookings will only be accepted for mid-week periods (Sunday to Thursday) if bookings are available.
- When a patroller is accommodated with family (and receiving family booking concession rates) they are expected to patrol a minimum of 75% of days while at the lodge. (100% during rostered week). Family rates only apply when a patroller commits to patrolling at the same time. If not compliant, full guest rates for all will apply.
- Bookings are not transferable.
- Bookings for the Opening (June) and Closing (Oct) long weekends are excluded from the Priority requirements. Booking requests for these times can be made once bookings are declared open.
- Scheduled Training: In addition to the Training Week, Training dates TBA.
- Beds are held for short notice bookings i.e. no more than 3 days in advance. Bookings may be made by phone or email. Please note on scheduled training dates (as above) availability may be restricted pending training commitments.

WINTER BOOKING PRIORITIES

The timing for the submission of booking forms and confirmation of bookings for the Winter Season is as follows:

PRIORITY 1: MARCH

- **Rostered week bookings only** – 1 per Patroller. Note: Patrollers without family may book max 9 consecutive nights.
- These bookings will be confirmed in late March.

PRIORITY 2: APRIL AND MAY

- Further Rostered week bookings for Patrollers.
- Subsequent weekly bookings for Patrollers without **family**, no weekend bookings.
- Trainers and Trainees booking for scheduled training weekends, the pre-exam training week and exam. Note: These training booking requests close end of **March**.
- Bookings made during Priority 2 period will be confirmed in March until Priority 2 closes on 31st May.

GENERAL BOOKINGS: from 1ST JUNE

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WINTER BOOKING PROCEDURES AND RATES

- Bookings must be submitted via email request to the Winter Booking Officer: Monika Sitkowski
E: sundownerbookings@thredboskipatrol.org.au.
- E-mail bookings must include the words “[LODGE BOOKING – Your Arrival Date]” in the subject line.
- Invoices will be sent via the Square App after the relevant priority booking period has ended.
- The only exception to the above is for bookings commencing within three (3) days which may be made by phone. T: 0404 010 420 (voicemail available for messages). Bookings will not be taken by any other method, under any circumstances.

OFF PEAK: June / September to October Closing Weekend

PEAK: July and August

	Off Peak (per night)	Peak (per night)
Patroller (Registered & Probationary)	\$30	\$40
Patroller Family / Adult	\$40	\$55
Patroller Family / Child	\$25	\$40
Trainee Patroller	\$40	\$55
Inactive Life Member	\$40	\$80
Guest / Inactive Member - Adult	\$55	\$80
Guest / Inactive Member - Child	\$40	\$55
Visiting Patroller - Working	\$30	\$40
Visiting Patroller - Not Working	\$55	\$80
Daily Use of Facilities*	\$20	\$20

No charge for children 4 years and under

*Fee is per person, per day for use of showers, cooking facilities, etc.

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METHOD OF PAYMENT

Payment in full is required once a booking has been confirmed as available by the Booking Officer. Payment must be made by:

- **Preferred Option:** Remittance of invoice received via Square Invoicing.
- **Secondary Option:** Direct Deposit (please email transaction confirmation)
Account Name: Thredbo Ski Patrol Lodge
BSB: 032-501
Account No: 106221

Bookings will only be confirmed after payment has been made.

CANCELLATION POLICY

- In the event of cancellation with more than two (2) weeks' notice, a fee of \$30.00 will be charged to cover costs.
- For cancellation with more than three (3) days before commencement date, but less than 2 weeks' notice, 50% of the booking payment will be forfeited.
- For cancellations less than three (3) days before the commencement date of the booking, or "no shows", the entire booking fee shall be forfeited.
- Applications for special consideration may be made in writing to the Committee.
- Unforeseen Circumstances – In the event that a patroller (including probationary patrollers and trainees) cannot fulfill their obligations under these Booking Conditions due to unforeseen circumstances (such as a family emergency, sudden illness or an injury suffered whilst on duty) then the patroller has an obligation to contact the Booking Officer as soon as reasonably practicable and explain their circumstances so that special consideration can be given to them and a fair and appropriate course of action can be agreed upon. If the Booking Officer and patroller cannot reach an agreement, then the matter may be referred to the Committee of Management for a final decision.

ROOM USAGE

- **Room 1:** Lodge Manager only.
- **Rooms 2, 3, 4, 6, 7, 8:** Patrollers, Trainees, Family and Guests based on the Priority Booking System outlined above.
- **Rooms 5:** Patrollers and Trainees only.
- Rooms usage may be overridden at the discretion of the Booking Officer to assist with "best fit".

OTHER REQUIREMENTS

These Sundowner Lodge Booking Conditions are to be read in conjunction with current Sundowner Lodge Rules which are available from the Members Area of the TSPA website.

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SUMMER BOOKINGS

PROCEDURES AND RATES POST OCTOBER LONG WEEKEND TO JUNE LONG WEEKEND

The Lodge Manager is responsible for taking all summer bookings and payments. The lodge manager can be contacted on lodgemanager@thredboskipatrol.org.au.

	Rates (per night)
Patroller (Registered and Probationary) / Trainee	\$20
Family/adult	\$30
Family/child	\$30
Inactive Members	\$25
Inactive Members Family/adult	\$40
Inactive Members Family/child	\$20
Guest Adult	\$45
Guest Child	\$25
Whole Lodge (group bookings, 1 payment) 12 people max	\$480 per night

Late check-out fee applies after midday. \$15